

LET'S SHARE IDEAS...



on how to improve the customer journey

NAME TEAM

LIST 3 KEY CUSTOMER PAIN POINTS

.....
.....
.....

LIST 3 QUICK FIXES TO PAIN POINTS

.....
.....
.....

LIST 3 BIG FIXES FOR MANAGEMENT TO FIX

.....
.....
.....

List 3 actions you will commit to doing do differently from tommorrow, to drive a better customer experience for our customers.

- 1
.....
- 2
.....
- 3
.....

